

### Clarian Health: Success and Satisfaction

"Being new to my role in HR, I needed someone to partner with who would make my job easier, not more complicated," says **Lydia Ostermeier, RN, CHCR**, who leads nursing recruitment and retention efforts at **Clarian Health**, a five-hospital system in Indianapolis. "B. E. Smith helped me understand the search process and took care of all the 'hassle factors' like travel, marketing and advertising," she says. "With every search, it has been a pleasure working with them from start to finish."

Ostermeier says B. E. Smith has handled even the most difficult searches with relative ease. "We needed a director of nursing quality and regulatory compliance — a tough search for a position combining two roles and calling for a unique skill set," she says. "B. E. Smith was able to present several very qualified candidates in a short time frame. The individual we chose has been very successful in her role and has made an impact in just a short period."



"I have worked with several search firms in the past, but never with as much success or satisfaction," Ostermeier says. "B. E. Smith is outstanding. They are an extremely reputable firm, and I am an exceptionally satisfied customer."